

What is DigiBanking?

DigiBanking is a smart new way to access your Bank account(s) whenever you want, allowing you to stay in control of your money round the clock. With DigiBanking you can access your Bank account information on your mobile-line, fixed-line or on-line.

How does it work?

DigiBanking allows you to receive instant information about transactional activity on your account using your phone or Internet. There are four ways you can do this:

- Alerts: we SMS you when a nominated account activity occurs;
- Requests: you SMS us for information about your account.
- Call: you call us to access your account activity information.
- Log on: you access your Bank account On-line.

What information can I access through DigiBanking?

You can receive the following account information in real time:

- Account Balances;
- Account transactions;
- Alert when your account balance movements against pre-set limits;
- Check book and ATM Card availability;
- Foreign Currency Exchange rates;
- On line Payments Management and transfers.

Who can use DigiBanking?

DigiBanking is available to all BOA – UGANDA customers. So whoever you are and what ever you do, we have a choice of packages to suit your needs.

| Channel | Package | Charge per month (Ugx) |
|---------------|-----------|------------------------|
| Phone | Unlimited | Call rates apply |
| SMS | Bronze | 2,500 |
| | Silver | 10,000 |
| | Gold | 15,000 |
| | Platinum | 30,000 |
| Online | View only | 10,000 |
| | Transact | 30,000 |

How can I access DigiBanking?

To subscribe for your preferred package(s) please visit the nearest BOA Branch. Once you are subscribed, you can access the service simply by:

Phone: Dial 0414302302, enter your 11 digit Account Number and PIN code; and follow the voice prompts.

SMS Requests: For Account Balance and Last 3 transactions: Type BAL*YOUR ACCOUNT NUMBER*YOUR PIN CODE and send to 8866.

For latest foreign exchange rates: Type CUR*YOUR ACCOUNT NUMBER*YOUR PIN CODE and send to 8866.

Online: Go to www.boa-uganda.com and click **Online Banking**

What do I benefit?

You don't need to go to the Bank. You can save time and a trip to the Bank by using DigiBanking

| | |
|--------------|---|
| Convenient | <i>wherever you are, whatever you are doing</i> |
| 24/7 Access | <i>access your accounts at any time</i> |
| On Demand | <i>account balance; mini statements, Credits, Debits, exchange rates, payments, transfers</i> |
| More control | <i>plan your money with all info at your finger tips</i> |

Is DigiBanking Secure?

DigiBanking allows you to access information about your Bank account that you may wish to keep private. To keep your information private, you should:

- Limit access to your mobile phone and (or) Computer;
- Keep your passwords and PIN codes private;
- Delete our SMS messages from your mobile phone after you have received and read them;
- Advise us immediately if your nominated phone number is disconnected, suspended or changed;
- In case your mobile phone is stolen, please contact the nearest BOA Branch immediately to de active the service.

Subscribe to DigiBanking today

To apply, you'll need:

- Your BOA Account Number
- Mobile phone number (for SMS)
- Fill in the subscription form